



Prepare to complete certification for the 2017 plan year - beginning June 27

Certification modules are open 24 hours a day, seven days a week on the UnitedHealthcare Medicare Solutions Learning Center. With just a few clicks, you can begin certification on the Learning Center, which can be found on the UnitedHealthcare Distribution Portal. Upon entering the Distribution Portal, click the first tab on the top of your screen titled "**Learning Center.**"

Changes in 2017!

- **Six attempts to take the assessment** - This year you will have six attempts to complete the assessment with a passing score. Each time you launch the assessment an attempt is counted, whether you complete the assessment or not. **NOTE:** Be sure to schedule uninterrupted time in order to complete the entire assessment without losing an attempt.
- **CMS now requires agents to take a Fraud Waste and Abuse training on [their website](#) as a part of the agent 2017 certification requirements.** Previously, fraud waste and abuse content was included in the UnitedHealthcare Ethics and Compliance certification module. As a result of this change from CMS, this content was removed from our Ethics and Compliance module and replaced with specific instructions and a link to access the new training. An attestation statement about the new CMS Fraud Waste and Abuse training has been added to the "Pledge of Compliance"